



Huawei Technologies Co., Ltd.

Huawei Technologies is a leader in providing next generation telecommunications networks for operators around the world. The company is committed to providing innovative and customized products, services and solutions to create long-term value and potential growth for its customers. Huawei's products and solutions cover wireless products, core network products, network products, application and software, as well as terminals. Major products are based on Huawei's self-designed ASIC chips and shared platforms to provide high-quality and cost-effective products and solutions with quick response.

Technical Support Engineer(m/f)

Work Location: Dusseldorf, Germany

Key Responsibilities:

- Provide Level 1/Level 2 technical support service to our customers independently or jointly with the technical support team.
- Conduct project implementation and technical supervision of subcontractors or service partners.
- Provide training to customers, subcontractors or service partners.
- Provide pre-sales support for testing, bidding or workshops.

Qualification/Skills/Experience:

- University degree in telecommunications or electronics or equivalent education (preferably with previous vocational training)
- Sound technical knowledge in one of following products and solutions.
 - ✓ Access Network Technology: DSLAM, FTTx, GPON, or
 - ✓ Broadcasting Technology: SDH, WDM, point-to-point radio system, or
 - ✓ Data Communication Technology: router protocols, LAN Switch, ICP/IP, IP VPN, MPLS.
- Good oral and written communication in English and German.

Huawei has around 83,000 employees and has set up over 100 branch offices worldwide. Huawei's products are deployed in over 100 countries, and serve 35 of the world's top 50 operators as well as over one billion users worldwide.

As a subsidiary of Huawei, Huawei Technologies Deutschland GmbH has been growing rapidly. Now in Germany, Huawei has around 300 employees and has been successful in achieving market share from various operators in Germany.

For more information, please visit <http://www.huawei.com> For current job openings in Huawei, please visit <http://career.huawei.com/career/en>

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