

Graduates & Young Professionals Telecommunication



Technical Support Engineer

Description

Huawei is searching for customer oriented Technical Support Engineers to join the Technical Support Team.

Main Responsibilities

- Provide Level 1/Level 2 technical support service to our customers independently or jointly with the technical support team.
- Conduct project implementation and technical supervision of subcontractors or service partners.
- Provide training to customers, subcontractors or service partners.
- Provide pre-sales support for testing, bidding or workshops.

Requirements

- University degree in telecommunications or electronics or equivalent education (preferably with previous vocational training)
- Sound technical knowledge of following products and solutions.
- Access Network Technology: LAN Switch, ICP/IP, DSLAM, PPP, OSPF, MPLS, or
- Broadcasting Technology: SDH, WDM, point-to-point radio system, or
- NGN Technology: switching protocols/architecture including SS7, SIP, H23.
- Good oral and written communication in English and German.

What we offer

We offer exciting international career opportunities in a leading multinational telecommunications company, where your ambition and talents can develop in our young and dynamic environment. Among others we offer positions in the areas of Pre-Sales, Sales, Product Management, Bidding, Technical Support, Delivery, Finance, Logistics, Procurement, Supply Chain, Legal, PR, HR and Marketing. From Team Assistants in Finance to Wireless, Microwave or Optical Transmission Engineers, we provide intensive and professional training on the job. Grow together with us!

About Huawei

Huawei Technologies is a leading supplier in the field of Broadband Network (NGN, DSL, MSAN), Mobile Network (GSM/GPRS, UMTS, CDMA), Optical Network, Data Communication, Software and Applications (Intelligent Network). With our workforce of 95000 people in more than 140 countries, of who over 65% are foreign employees, we serve 45 of the world's top 50 network operators, so that Huawei products and solutions are worldwide used by more than one billion users.

Today Huawei is among the fastest growing telecommunication and network solutions providers in the world. Huawei sees its task to create Innovative, tailor-made products, long-term value services and solutions for its customers. Furthermore we are ranked the worldwide 5th most innovative company in 2010 by Fast Company. With regard to enhance further development and internationalization, we sincerely invite graduates and young professionals who are interested in IT/Telecom companies to join us and develop together with Huawei. For further information, please visit our homepage <http://www.huawei.com/>.

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